



St. John's United Church of Georgetown and Glen Williams

Accessibility Standards for Customer Service Policies, Procedures and Practices

Revised March 18, 2015





St. John's Accessibility Standards for Customer Service Feedback Form

We value all people and strive to meet everyone's needs. If you have any comments or concerns, please fill out the form below and we will respond to your concerns within five business days.

1. Please tell us the date and time and event that you attended.

2. Did we respond to your needs today?

3. Were our programs/services provided to you in an accessible manner?

4. Was our church accessible for you?

5. Please add any other comments or concerns that you may have arising from your participation at St. John's.

6. Contact information (optional; if you require a personal response from our Accessibility Liaison Officer or her designate, please provide your contact information including your name and your preferred time and method of contact – home address, business address, email or phone number)

Follow-up Form for Accessibility

Date Feedback Form received: _____

Date Feedback given: _____

Name of Participant (optional) _____

Contact Information (optional) _____

Action Taken: _____

Signature: _____

St. John's Accessibility Liaison Officer

Date: _____